

TWENTY-FIRST CENTURY

HOTEL SYSTEMS™

**INN SYSTEM
FRONT OFFICE SOFTWARE
SAMPLE REPORTS**

WINDOWS VERSION 3.0

TWENTY-FIRST CENTURY HOTEL SYSTEMS

TWENTY -FIRST CENTURY HOTEL SYSTEMS

NOTICE

Twenty-First Century Company, Inc. reserves the right to make improvements to the product described in this document at any time without prior notice.

DOCUMENTATION

The INN SYSTEM Front Office Software Sample Reports presents a summary of the Twenty-First Century Front Office System -- computer software package for hotel management. The document provides samples of the system reports.

SUPPORT SERVICES

Twenty-First Century operates on the premise that providing the best front office software is only part of the job. Support services are equally important. Twenty-First Century provides telephone support, custom programming and internet access at <http://www.21stcenturycompany.com>

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TWENTY-FIRST CENTURY HOTEL SYSTEMS

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TWENTY-FIRST CENTURY HOTEL SYSTEMS

System Overview

The Twenty-First Century INN SYSTEM provides a complete property management solution for a small to medium size hotel. The system design encompasses nine major front office functions:

- **Reservations**
- **Check In**
- **Front Desk**
- **Check Out**
- **Night Audit**
- **Housekeeping**
- **Property Maintenance**
- **General Manager**
- **Guest History**

The nine major functions correspond to the nine selections on the front office menu which appears when you start the system and select the Front Office.

Twenty-First Century provides a comprehensive Front Office System with sophisticated and powerful features presented in a clear and simple format. The design of the front office functions reflect the many years of hotel operations and management experience which have been applied to develop the system.

The INN SYSEM is menu driven meaning that the user selects from a list of options displayed on the screen. The system prompts the user from step to step. Memorization is not required to operate the system. Twenty-First Century understands the labor market and the high turnover experienced by the hotel industry. Consequently, the INN SYSTEM is easy to learn and use with menu screens to prompt and help screens to reference.

Help screens provide on-line documentation on all major functions of the INN SYSTEM. These screens provide hotel employees with a description of how to use the function or to read the report which they have requested help with.

Technical computer terminology is not used. Special efforts have been made to minimize the abbreviations and codes required throughout the system.

TWENTY-FIRST CENTURY HOTEL SYSTEMS

Room Availability Report

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twenty-first century hotel management system
room availability report

date: 6/13/2005
time: 5:23 PM

room	type	06/13/05	06/14/05	06/15/05	06/16/05	06/17/05	06/18/05	06/19/05	06/20/05	06/21/05	06/22/05	06/23/05	06/24/05	06/25/05	06/26/05
100	MEET														
101	D11	Bush	Bush												
102	MEET														
103	D11														
104	NDD2														
105	NDD1	Zubricki	Zubricki	Zubricki	Zubricki	Zubricki	Zubricki	Zubricki	Zubricki	Zubricki					
106	D11	Butch													
107	NDD1	Jensen													
108	D11														
109	NDD1	Cooper	Cooper	Cooper	Cooper	Cooper	Cooper	Cooper	Cooper	Cooper					
110	NK12	Bryant													
111	NDD1	Cudlow	Cudlow	Cudlow	Cudlow	Cudlow	Cudlow								
112	D11														
113	NDD1														
114	D11	Snow	Snow	Snow	Snow	Snow	Snow	Snow							
115	NDD1	Woods	Woods	Woods	Woods	Woods	Woods	Woods							
116	NDD2														
117	NDD1														
118	NK12	Singh													
119	NDD1	Yound	Yound	Yound	Yound	Yound	Yound	Yound	Yound	Yound					
120	NK12	Williams	Williams	Williams											
121	NDD1	Brown	Brown	Brown	Brown	Brown	Brown								
122	NK12														
123	NDD1														
124	NK12														
125	NDD1	Jackson	Jackson	Jackson											
126	NDD1														
127	NDD1														
128	D11														
129	NDD1														
130	NDD2														
131	NDD1														
132	NDD2														
133	NDD1														
134	NDD2														
135	NDD1	Patel													
136	NDD2														
137	NDD1														
138	NDD2														
139	NDD1														
140	NDD2	Novak	Novak	Novak	Novak										

TWENTY-FIRST CENTURY HOTEL SYSTEMS
Guest Confirmation Letter

twenty-first century hotel management system
guest confirmation letter

Monday, June 13, 2005

Mohamed Ali
74 CHESTERFIELD
PHOENIX, AZ 85038

Dear Guest,

We are writing to confirm the following reservation:

confirmation number: 99999779R
number of guests: 2
number of rooms: 1
room type: NDD1 STAN. NON SMOKING
room rate: \$159.95
arrival date: 06/13/2005
departure date: 06/21/2005
number of days: 8

Thank you very much. We look forward to serving you.

Sincerely,

TWENTY-FIRST CENTURY HOTEL SYSTEMS
Daily Summary Forecast Report

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twenty-first century hotel management system
 daily summary forecast report
 from 06/01/2005 to 06/30/2005

date: 6/13/2005
 time: 5:24 PM

forecast date	check ins	stay overs	check outs	occupied rooms	percent occupancy	avg daily rate	forecasted revenue
6/1/2005	3	3	0	6	5.00	\$107.33	\$643.85
6/2/2005	2	6	0	8	6.67	\$111.63	\$892.85
6/3/2005	3	8	0	11	9.17	\$128.91	\$1,417.85
6/4/2005	3	11	0	14	11.67	\$116.29	\$1,627.74
6/5/2005	2	14	0	16	13.33	\$118.94	\$1,902.74
6/6/2005	3	16	0	19	15.83	\$110.16	\$2,092.59
6/7/2005	2	19	0	21	17.50	\$119.62	\$2,512.49
6/8/2005	0	21	0	21	17.50	\$119.62	\$2,512.49
6/9/2005	3	21	0	24	20.00	\$120.29	\$2,887.44
6/10/2005	3	24	0	27	22.50	\$136.00	\$3,672.29
6/11/2005	3	27	0	30	25.00	\$136.07	\$4,082.19
6/12/2005	2	30	0	32	26.67	\$137.56	\$4,402.09
6/13/2005	9	29	3	38	31.67	\$127.16	\$4,831.84
6/14/2005	0	30	8	30	25.00	\$146.77	\$4,403.04
6/15/2005	3	29	1	32	26.67	\$147.28	\$4,713.09
6/16/2005	1	29	3	30	25.00	\$149.33	\$4,480.10
6/17/2005	0	26	4	26	21.67	\$156.12	\$4,059.24
6/18/2005	1	22	4	23	19.17	\$154.52	\$3,554.25
6/19/2005	3	16	7	19	15.83	\$138.89	\$2,639.25
6/20/2005	0	16	3	16	13.33	\$123.06	\$1,969.35
6/21/2005	0	9	7	9	7.50	\$116.11	\$1,044.65
6/22/2005	0	5	4	5	4.17	\$131.00	\$654.85
6/23/2005	2	4	1	6	5.00	\$110.83	\$664.86
6/24/2005	0	4	2	4	3.33	\$117.50	\$469.90
6/25/2005	0	3	1	3	2.50	\$68.33	\$204.95
6/26/2005	0	1	2	1	0.83	\$30.00	\$29.95
6/27/2005	0	1	0	1	0.83	\$30.00	\$29.95
6/28/2005	0	1	0	1	0.83	\$30.00	\$29.95
6/29/2005	2	1	0	3	2.50	\$46.67	\$139.85
6/30/2005	1	1	2	2	1.67	\$32.50	\$64.90

total revenue: \$62,630.58
total rooms rented: 478
average daily rate: \$131.03

total rooms rented: 478
total rooms: 3,600
percent occupancy: 13.28

TWENTY-FIRST CENTURY HOTEL SYSTEMS
Deposits On Hand Report

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twenty-first century hotel management system
 deposits on hand report
 active reservations

date: 6/13/2005

time: 5:25 PM

reservation number	guest name	arrival date	deposit amount	date paid
99999728R	White Elementary School	8/9/2005	\$505.05	3/29/2005
99999728R	White Elementary School	8/9/2005	-\$505.05	3/29/2005
99999750R	Gina Norman	8/5/2005	\$200.00	3/22/2005
99999768R	Marilyn Dawson	9/8/2005	\$200.00	3/16/2005
99999768R	Marilyn Dawson	9/8/2005	-\$200.00	3/22/2005
99999800R	LILLIAN WARD	9/28/2005	\$223.80	2/19/2005
total deposits			\$423.80	

TWENTY-FIRST CENTURY HOTEL SYSTEMS

Arrivals List

2013/06/13 15:17
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twenty-first century hotel management system
 arrivals list for 06/13/2005

date: 6/13/2005
 time: 5:17 PM

reservation number	guest name	number of rooms	room no./type	arrival date	departure date	late ok
reservations - scheduled to arrive						
99999779R	Mohamed Ali	1	NDD1	6/13/2005	6/21/2005	NO
99999880R	Pamela Butch	1	106	6/13/2005	6/14/2005	NO
99999783R	Ernie Els	1	NDD1	6/13/2005	6/21/2005	NO
99999879R	Erica Jensen	1	107	6/13/2005	6/14/2005	NO
99999776R	EMILIE RAY	1	NDD1	6/13/2005	6/21/2005	NO
99999925R	Carlos Santana	1	NDD1	6/13/2005	6/17/2005	NO
99999927R	Jeffery Simon	1	NDD1	6/13/2005	6/14/2005	NO
99999787R	P.J. Singh	1	118	6/13/2005	6/14/2005	NO
99999778R	Catherine Zubricki	1	105	6/13/2005	6/21/2005	NO

TWENTY-FIRST CENTURY HOTEL SYSTEMS

Room Rack Report

twenty-first century hotel management system date: 6/13/2005
 room rack report time: 5:05 PM
 all rooms by room number

number	type	status	condition	guest name	location	view	tv	rating	folio
100	MEET	vacant/available	Dirty					.00	
101	D11	occupied	Dirty	George	W. Bush			.00	50531101
102	MEET	vacant/available	Dirty					.00	
103	D11	vacant/available	Dirty					.00	
104	NDD2	vacant/available	Clean					.00	
105	NDD1	vacant/available	Clean					.00	
106	D11	vacant/available	Clean					.00	
107	NDD1	vacant/available	Clean					.00	
108	D11	vacant/available	Dirty					.00	
109	NDD1	occupied	Dirty	Mary	Cooper			.00	50611109
110	NK12	occupied	Dirty	Kobe	R. Bryant			.00	50531110
111	NDD1	occupied	Dirty	Larry	Cudlow			.00	50609111
112	D11	vacant/available	Dirty					.00	
113	NDD1	vacant/available	Clean					.00	
114	D11	occupied	Dirty	Sheila	Snow			.00	50610114
115	NDD1	occupied	Dirty	Tiger	E. Woods			.00	50531115
116	NDD2	vacant/available	Clean					.00	
117	NDD1	vacant/available	Clean					.00	
118	NK12	vacant/available	Clean					.00	
119	NDD1	occupied	Dirty	Nancy	Yound			.00	50612119
120	NK12	occupied	Dirty	Vanessa	Williams			.00	50601120
121	NDD1	occupied	Dirty	Larry	Brown			.00	50609121
122	NK12	vacant/available	Dirty					.00	
123	NDD1	vacant/available	Dirty					.00	
124	NK12	vacant/available	Dirty					.00	
125	NDD1	occupied	Dirty	Michael	Jackson			.00	50601125
126	NDD1	vacant/available	Clean					.00	
127	NDD1	vacant/available	Dirty					.00	
128	D11	vacant/available	Clean					.00	
129	NDD1	vacant/available	Dirty					.00	
130	NDD2	occupied	Dirty	Elliot	Spitzer			.00	50601130
131	NDD1	vacant/available	Dirty					.00	
132	NDD2	vacant/available	Clean					.00	
133	NDD1	vacant/available	Dirty					.00	
134	NDD2	vacant/available	Clean					.00	
135	NDD1	occupied	Dirty	V.	J. Patel			.00	50602135
136	NDD2	vacant/available	Clean					.00	
137	NDD1	vacant/available	Dirty					.00	
138	NDD2	vacant/available	Clean					.00	
139	NDD1	vacant/available	Dirty					.00	
140	NDD2	occupied	Dirty	Kim	L. Novak			.00	50602140
...

TWENTY-FIRST CENTURY HOTEL SYSTEMS
Guest Registration Forms

confirmation: 99999787R	folio number:
guest name: P.J. Singh	
address line2: 567 South 49th Street	
address line3:	
city state zip: Santa Barbara CA 93102	
home phone:	auto make/year:
business phone:	license/state:
company/group: COMP	pay code: I
payment method: CASH	deposit amount: \$0.00
credit card no:	exp date: 09/09/9999
arrival date: 06/13/2005	room type: NK12
departure date: 06/14/2005	room number: 118
number persons: 1	room rate: \$0.00
guest type: C	source of business: AR
travel agent id:	
confirmation: 99999778R	folio number:
guest name: Catherine Zubricki	
address line2: 78 Evanshen	
address line3:	
city state zip: Kanata CA 93102	
home phone: 613 592-8550	auto make/year:
business phone:	license/state:
company/group:	pay code: I
payment method: MC	deposit amount: \$0.00
credit card no:	exp date: 09/09/9999
arrival date: 06/13/2005	room type: NDD1
departure date: 06/21/2005	room number: 105
number persons: 2	room rate: \$59.95
guest type: DT	source of business: CR
travel agent id:	

TWENTY-FIRST CENTURY HOTEL SYSTEMS

House Status Report

twenty-first century hotel management system date: 6/13/2005
 house status time: 5:17 PM

room type	total rooms	vacant reserved	occupied rooms	scheduled to arrive	depart	out of service	vacant available	occupancy percent
D11	24	1	5	1	0	0	18	20.83%
K11	7	0	3	0	0	0	4	42.86%
NDD1	55	7	14	7	0	0	34	25.45%
NDD2	20	0	5	0	2	0	17	25.00%
NK1	9	0	3	0	1	0	7	33.33%
NK12	5	1	2	1	0	0	2	40.00%
total	120	9	32	9	3	0	82	26.67%

TWENTY-FIRST CENTURY HOTEL SYSTEMS

Bucket Check Report

2005-06-13 14:54:14
 2005-06-13 14:54:14
 2005-06-13 14:54:14

twenty-first century hotel management system
 bucket check report

date: 6/13/2005
 time: 5:01 PM

room number	guest name	folio number	departure date	room rate	balance due	payment method
101	George W. Bush	50531101	6/15/2005	\$99.90	\$454.54	AMEX
109	Mary Cooper	50611109	6/21/2005	\$59.95	\$34.29	CASH
110	Kobe R. Bryant	50531110	6/14/2005	\$125.00	\$1,320.00	DISC
111	Larry Cudlow	50609111	6/19/2005	\$99.95	\$247.78	DISC
114	Sheila Snow	50610114	6/20/2005	\$159.95	\$237.43	CASH
115	Tiger E. Woods	50531115	6/20/2005	\$150.00	\$1,434.00	AMEX
119	Nancy Yound	50612119	6/22/2005	\$59.95	-\$32.86	CASH
120	Vanessa Williams	50601120	6/16/2005	\$120.00	\$1,362.80	VISA
121	Larry Brown	50609121	6/19/2005	\$125.00	\$310.00	MC
125	Michael Jackson	50601125	6/16/2005	\$99.00	\$1,130.56	MC
130	Elliot Spitzer	50601130	6/13/2005	\$49.95	\$571.33	CASH
135	V. J. Patel	50602135	6/14/2005	\$99.00	\$1,019.68	MC
140	Kim L. Novak	50602140	6/17/2005	\$150.00	\$1,348.00	DINE
150	Gloria Stone	50603150	6/18/2005	\$125.00	\$1,150.00	AMEX
151	Bill Gates	50603151	6/23/2005	\$150.00	\$1,180.00	MC
155	Warren Buffet	50611155	6/26/2005	\$59.95	\$34.29	CASH
160	Donald Trump	50603160	6/18/2005	\$250.00	\$1,800.00	DINE
200	Paris Hilton	50604200	6/18/2005	\$99.99	\$757.90	VISA
201	Michael Jordan	50610201	6/20/2005	\$359.95	\$709.43	AMEX
205	Bill Clinton	50604205	6/14/2005	\$49.95	\$403.50	MC
210	Robert J. Bullemer	50604210	6/14/2005	\$59.95	\$504.30	CASH
215	Shaquille O'Neal	50605215	6/13/2005	\$150.00	\$1,044.00	DISC
219	Sharon Stone	50612219	6/19/2005	\$259.95	\$41.14	VISA
220	Dennis Miller	50605220	6/19/2005	\$125.00	\$620.00	VISA
221	Bob Dylan	50609221	6/24/2005	\$150.00	\$372.00	CASH
225	Barry Bonds	50607225	6/17/2005	\$159.95	\$924.86	MC
228	John Elway	50610228	6/25/2005	\$264.95	\$390.23	DINE
230	Sergio Garcia	50606230	6/13/2005	\$64.95	\$509.21	CASH
240	Margaret Patrick	50606240	6/16/2005	\$64.95	\$409.21	CASH
250	Jim Cramer	50606250	6/18/2005	\$59.95	\$370.01	CASH
255	Brad Pitt	50607255	6/22/2005	\$259.95	\$1,496.86	DISC
260	Michael Dell	50611260	6/21/2005	\$290.00	\$349.60	AMEX

TWENTY-FIRST CENTURY HOTEL SYSTEMS

Alphabetical Guest List

name of guest		room	folio	arrival	departure	pay
		number	number	date	date	indicato
Bonds	, Barry	225	50607225	6/7/2005	6/17/2005	I
Brown	, Larry	121	50609121	6/9/2005	6/19/2005	I
Bryant	, Kobe R.	110	50531110	5/31/2005	6/14/2005	I
Buffet	, Warren	155	50611155	6/11/2005	6/26/2005	I
Bullemer	, Robert J.	210	50604210	6/4/2005	6/14/2005	I
Bush	, George W.	101	50531101	5/31/2005	6/15/2005	I
Clinton	, Bill	205	50604205	6/4/2005	6/14/2005	I
Cooper	, Mary	109	50611109	6/11/2005	6/21/2005	I
Cramer	, Jim	250	50606250	6/6/2005	6/18/2005	I
Cudlow	, Larry	111	50609111	6/9/2005	6/19/2005	I
Dell	, Michael	260	50611260	6/11/2005	6/21/2005	I
Dylan	, Bob	221	50609221	6/9/2005	6/24/2005	I
Elway	, John	228	50610228	6/10/2005	6/25/2005	I
Garcia	, Sergio	230	50606230	6/6/2005	6/13/2005	I
Gates	, Bill	151	50603151	6/3/2005	6/23/2005	I
Hilton	, Paris	200	50604200	6/4/2005	6/18/2005	I
Jackson	, Michael	125	50601125	6/1/2005	6/16/2005	I
Jordan	, Michael	201	50610201	6/10/2005	6/20/2005	I
Miller	, Dennis	220	50605220	6/5/2005	6/19/2005	I
Novak	, Kim L.	140	50602140	6/2/2005	6/17/2005	I
O'Neal	, Shaquille	215	50605215	6/5/2005	6/13/2005	I
Patel	, V. J.	135	50602135	6/2/2005	6/14/2005	I
Patrick	, Margaret	240	50606240	6/6/2005	6/16/2005	I
Pitt	, Brad	255	50607255	6/7/2005	6/22/2005	I
Snow	, Sheila	114	50610114	6/10/2005	6/20/2005	I
Spitzer	, Elliot	130	50601130	6/1/2005	6/13/2005	I
Stone	, Gloria	150	50603150	6/3/2005	6/18/2005	I
Stone	, Sharon	219	50612219	6/12/2005	6/19/2005	I
Trump	, Donald	160	50603160	6/3/2005	6/18/2005	I
Williams	, Vanessa	120	50601120	6/1/2005	6/16/2005	I
Woods	, Tiger E.	115	50531115	5/31/2005	6/20/2005	I
Yound	, Nancy	119	50612119	6/12/2005	6/22/2005	I

TWENTY-FIRST CENTURY HOTEL SYSTEMS

Cashier Shift Report

twenty-first century hotel management system **date:** 6/13/2005
cashier summary report **time:** 5:03 PM
for shift 2 on 06/03/2005

55	American Express	\$250.00
60	Master Card	\$500.00
71	Diners Club	\$1,000.00

Compare these figures with manual counts of the items in the receipts drawer.
In the event of a discrepancy, check the detailed transaction report to find
the error and enter an adjustment transaction on the corresponding folio or
enter the cash over/short amount on the house folio.

TWENTY-FIRST CENTURY HOTEL SYSTEMS

Departures List

twenty-first century hotel management system
departures list for 06/13/2005

date: 6/13/2005
time: 4:50 PM

reservation number	guest name	number of rooms	room no./type	arrival date	departure date	late ok
	currently checked in					
50606230	Sergio Garcia	1	230	6/6/2005	6/13/2005	NO
50605215	Shaquille O'Neal	1	215	6/5/2005	6/13/2005	NO
50601130	Elliot Spitzer	1	130	6/1/2005	6/13/2005	NO

TWENTY-FIRST CENTURY HOTEL SYSTEMS
Guest Folio

twenty-first century hotel management system
 guest folio

date: 6/13/2005
 time: 4:51 PM

Sergio Garcia folio: 50606230 arrival: 06/06/05
 123 Fairway Drive room: 230 departure: 06/13/05
 Orlando FL 305500 rate: \$64.95 guest: \$509.21
 payment: CASH guests: 1 company: \$0.00
 card no: exp date: 09/09/99 balance due: \$509.21

date	time	code	description	amount	pay	reference
06/06/05	240000	01	Room Charge	\$64.95	I	Night Audit
06/06/05	240000	02	Room Tax	\$3.25	I	Night Audit
06/06/05	240000	03	Sales Tax	\$4.55	I	Night Audit
06/07/05	240000	01	Room Charge	\$64.95	I	Night Audit
06/07/05	240000	02	Room Tax	\$3.25	I	Night Audit
06/07/05	240000	03	Sales Tax	\$4.55	I	Night Audit
06/08/05	240000	01	Room Charge	\$64.95	I	Night Audit
06/08/05	240000	02	Room Tax	\$3.25	I	Night Audit
06/08/05	240000	03	Sales Tax	\$4.55	I	Night Audit
06/09/05	240000	01	Room Charge	\$64.95	I	Night Audit
06/09/05	240000	02	Room Tax	\$3.25	I	Night Audit
06/09/05	240000	03	Sales Tax	\$4.55	I	Night Audit
06/10/05	240000	01	Room Charge	\$64.95	I	Night Audit
06/10/05	240000	02	Room Tax	\$3.25	I	Night Audit
06/10/05	240000	03	Sales Tax	\$4.55	I	Night Audit
06/11/05	240000	01	Room Charge	\$64.95	I	Night Audit
06/11/05	240000	02	Room Tax	\$3.25	I	Night Audit
06/11/05	240000	03	Sales Tax	\$4.55	I	Night Audit
06/12/05	240000	01	Room Charge	\$64.95	I	Night Audit
06/12/05	240000	02	Room Tax	\$3.25	I	Night Audit
06/12/05	240000	03	Sales Tax	\$4.55	I	Night Audit

Thanks for staying with us!

TWENTY-FIRST CENTURY HOTEL SYSTEMS

Daily Detail Report

twenty-first century hotel management system
 daily detail report
 for 06/12/2005

date: 6/13/2005
 time: 4:46 PM

room	folio	guest	arrival	departure	balance	room	room	other	total	payment	balance
	number	name	date	date	forward	charges	tax	charges	charges	today	due
101	50531101	Bush	5/31/2005	6/15/2005	SO \$342.66	\$99.90	\$5.00	\$6.99	\$111.89	AMEX	\$0.00 \$454.54
109	50611109	Cooper	6/11/2005	6/21/2005	SO -\$32.86	\$59.95	\$3.00	\$4.20	\$67.14	CASH	\$0.00 \$34.29
110	50531110	Bryant	5/31/2005	6/14/2005	SO \$1,180.00	\$125.00	\$6.25	\$8.75	\$140.00	DISC	\$0.00 \$1,320.00
111	50609111	Cudlow	6/9/2005	6/19/2005	SO \$135.83	\$99.95	\$5.00	\$7.00	\$111.94	DISC	\$0.00 \$247.78
114	50610114	Snow	6/10/2005	6/20/2005	SO \$58.29	\$159.95	\$8.00	\$11.20	\$179.14	CASH	\$0.00 \$237.43
115	50531115	Woods	5/31/2005	6/20/2005	SO \$1,266.00	\$150.00	\$7.50	\$10.50	\$168.00	AMEX	\$0.00 \$1,434.00
119	50612119	Yound	6/12/2005	6/22/2005	SO \$0.00	\$59.95	\$3.00	\$4.20	\$67.14	CASH	\$100.00 -\$32.86
120	50601120	Williams	6/1/2005	6/16/2005	SO \$1,228.40	\$120.00	\$6.00	\$8.40	\$134.40	VISA	\$0.00 \$1,362.80
121	50609121	Brown	6/9/2005	6/19/2005	SO \$170.00	\$125.00	\$6.25	\$8.75	\$140.00	MC	\$0.00 \$310.00
125	50601125	Jackso	6/1/2005	6/16/2005	SO \$1,019.68	\$99.00	\$4.95	\$6.93	\$110.88	MC	\$0.00 \$1,130.56
130	50601130	Spitzer	6/1/2005	6/13/2005	SO \$515.38	\$49.95	\$2.50	\$3.50	\$55.94	CASH	\$0.00 \$571.33
135	50602135	Patel	6/2/2005	6/14/2005	SO \$908.80	\$99.00	\$4.95	\$6.93	\$110.88	MC	\$0.00 \$1,019.68
140	50602140	Novak	6/2/2005	6/17/2005	SO \$1,180.00	\$150.00	\$7.50	\$10.50	\$168.00	DINE	\$0.00 \$1,348.00
150	50603150	Stone	6/3/2005	6/18/2005	SO \$1,010.00	\$125.00	\$6.25	\$8.75	\$140.00	AMEX	\$0.00 \$1,150.00
151	50603151	Gates	6/3/2005	6/23/2005	SO \$1,012.00	\$150.00	\$7.50	\$10.50	\$168.00	MC	\$0.00 \$1,180.00
155	50611155	Buffet	6/11/2005	6/26/2005	SO -\$32.86	\$59.95	\$3.00	\$4.20	\$67.14	CASH	\$0.00 \$34.29
160	50603160	Trump	6/3/2005	6/18/2005	SO \$1,520.00	\$250.00	\$12.50	\$17.50	\$280.00	DINE	\$0.00 \$1,800.00
200	50604200	Hilton	6/4/2005	6/18/2005	SO \$645.91	\$99.99	\$5.00	\$7.00	\$111.99	VISA	\$0.00 \$757.90
201	50610201	Jordan	6/10/2005	6/20/2005	SO \$306.29	\$359.95	\$18.00	\$25.20	\$403.14	AMEX	\$0.00 \$709.43
205	50604205	Clinton	6/4/2005	6/14/2005	SO \$347.55	\$49.95	\$2.50	\$3.50	\$55.94	MC	\$0.00 \$403.50
210	50604210	Bulleme	6/4/2005	6/14/2005	SO \$437.15	\$59.95	\$3.00	\$4.20	\$67.14	CASH	\$0.00 \$504.30
215	50605215	O'Neal	6/5/2005	6/13/2005	SO \$876.00	\$150.00	\$7.50	\$10.50	\$168.00	DISC	\$0.00 \$1,044.00
219	50612219	Stone	6/12/2005	6/19/2005	SO \$0.00	\$259.95	\$13.00	\$18.20	\$291.14	VISA	\$250.00 \$41.14
220	50605220	Miller	6/5/2005	6/19/2005	SO \$480.00	\$125.00	\$6.25	\$8.75	\$140.00	VISA	\$0.00 \$620.00
221	50609221	Dylan	6/9/2005	6/24/2005	SO \$204.00	\$150.00	\$7.50	\$10.50	\$168.00	CASH	\$0.00 \$372.00
225	50607225	Bonds	6/7/2005	6/17/2005	SO \$745.72	\$159.95	\$8.00	\$11.20	\$179.14	MC	\$0.00 \$924.86
228	50610228	Elway	6/10/2005	6/25/2005	SO \$93.49	\$264.95	\$13.25	\$18.55	\$296.74	DINE	\$0.00 \$390.23
230	50606230	Garcia	6/6/2005	6/13/2005	SO \$436.46	\$64.95	\$3.25	\$4.55	\$72.74	CASH	\$0.00 \$509.21
240	50606240	Patrick	6/6/2005	6/16/2005	SO \$336.46	\$64.95	\$3.25	\$4.55	\$72.74	CASH	\$0.00 \$409.21
250	50606250	Cramer	6/6/2005	6/18/2005	SO \$302.86	\$59.95	\$3.00	\$4.20	\$67.14	CASH	\$0.00 \$370.01
255	50607255	Pitt	6/7/2005	6/22/2005	SO \$1,205.72	\$259.95	\$13.00	\$18.20	\$291.14	DISC	\$0.00 \$1,496.86
260	50611260	Dell	6/11/2005	6/21/2005	SO \$24.80	\$290.00	\$14.50	\$20.30	\$324.80	AMEX	\$0.00 \$349.60
totals					\$17,923.75	\$4,402.09	\$220.10	\$308.15	\$4,930.34		\$350.00 \$22,504.09

TWENTY-FIRST CENTURY HOTEL SYSTEMS

Rooms Audit Report

2005/06/13
 10:41 AM
 2005/06/13 10:41 AM

twenty-first century hotel management system
 rooms audit report

date: 6/13/2005
 time: 4:41 PM

room number	room type	room status	number guests	company code	company discount	standard rate	current rate	rate differ	over clerk	charge frequency	guest type
243	D11	A			.000	\$0.00	\$0.00	\$0.00			
244	NDD2	A			.000	\$0.00	\$0.00	\$0.00			
245	D11	A			.000	\$0.00	\$0.00	\$0.00			
246	NDD2	A			.000	\$0.00	\$0.00	\$0.00			
247	D11	A			.000	\$0.00	\$0.00	\$0.00			
248	NDD1	A			.000	\$0.00	\$0.00	\$0.00			
249	NDD1	A			.000	\$0.00	\$0.00	\$0.00			
250	NDD1	O	1		.000	\$59.95	\$59.95	\$0.00	N GM	Daily	DT
251	D11	A			.000	\$0.00	\$0.00	\$0.00			
252	NDD1	A			.000	\$0.00	\$0.00	\$0.00			
253	D11	A			.000	\$0.00	\$0.00	\$0.00			
254	NDD1	A			.000	\$0.00	\$0.00	\$0.00			
255	D11	O	1		.000	\$59.95	\$259.95	\$200.00	Y GM	Daily	DT
256	NDD1	A			.000	\$0.00	\$0.00	\$0.00			
257	NDD1	A			.000	\$0.00	\$0.00	\$0.00			
258	NDD1	A			.000	\$0.00	\$0.00	\$0.00			
259	NDD1	A			.000	\$0.00	\$0.00	\$0.00			
260	NDD1	O	2		.000	\$59.95	\$290.00	\$230.05	Y SYSDBA	Daily	DT
261	D11	A			.000	\$0.00	\$0.00	\$0.00			

TWENTY-FIRST CENTURY HOTEL SYSTEMS

Transactions By Posting Type Report

twenty-first century hotel management system date: 6/13/2005
 transactions by posting type report time: 4:48 PM
 for 06/12/2005

folio number		charge time	charge description	charge amount
	01		Room Charge	
50531101		240000	Night Audit	\$99.90
50531110		240000	Night Audit	\$125.00
50531115		240000	Night Audit	\$150.00
50601120		240000	Night Audit	\$120.00
50601125		240000	Night Audit	\$99.00
50601130		240000	Night Audit	\$49.95
50602135		240000	Night Audit	\$99.00
50602140		240000	Night Audit	\$150.00
50603150		240000	Night Audit	\$125.00
50603151		240000	Night Audit	\$150.00
50603160		240000	Night Audit	\$250.00
50604200		240000	Night Audit	\$99.99
50604205		240000	Night Audit	\$49.95
50604210		240000	Night Audit	\$59.95
50605215		240000	Night Audit	\$150.00
50605220		240000	Night Audit	\$125.00
50606230		240000	Night Audit	\$64.95
50606240		240000	Night Audit	\$64.95
50606250		240000	Night Audit	\$59.95
50607225		240000	Night Audit	\$159.95
50607255		240000	Night Audit	\$259.95
50609111		240000	Night Audit	\$99.95
50609121		240000	Night Audit	\$125.00
50609221		240000	Night Audit	\$150.00
50610114		240000	Night Audit	\$159.95
50610201		240000	Night Audit	\$359.95
50610228		240000	Night Audit	\$264.95
50611109		240000	Night Audit	\$59.95
50611155		240000	Night Audit	\$59.95
50611260		240000	Night Audit	\$290.00
50612119		240000	Night Audit	\$59.95
50612219		240000	Night Audit	\$259.95
	subtotal		Room Charge	\$4,402.09
	02		Room Tax	
50531101		240000	Night Audit	\$5.00
50531110		240000	Night Audit	\$6.25
50531115		240000	Night Audit	\$7.50

TWENTY-FIRST CENTURY HOTEL SYSTEMS

Front Office Data Entry Report

twenty-first century hotel management system
 daily front office data entry report
 for 06/12/2005

date: 6/13/2005
 time: 4:35 PM

revenue		day	m-t-d
01	Room Charge	\$4,402.09	\$28,646.61
02	Room Tax	\$220.10	\$1,432.33
03	Sales Tax	\$308.15	\$2,005.26
total revenue		\$4,930.34	\$32,084.20
guest receipts		day	m-t-d
50	Cash	\$100.00	\$1,300.00
55	American Express	\$0.00	\$1,050.00
60	Master Card	\$0.00	\$1,400.00
65	Visa Card	\$250.00	\$1,250.00
70	Discover Card	\$0.00	\$750.00
71	Diners Club	\$0.00	\$2,000.00
total receipts		\$350.00	\$7,750.00
advance deposit receipts		day	m-t-d
beginning balance		\$0.00	\$0.00
plus payments received		\$0.00	\$0.00
less arrivals/refunds		\$0.00	\$0.00
ending balance		\$0.00	\$0.00
guest ledger balance		day	m-t-d
beginning balance		-\$3,941.27	-\$23,695.14
ending balance		\$639.07	\$639.07
receivables net change		\$4,580.34	\$24,334.20
company/group ledger balance		day	m-t-d
beginning balance		\$1,750.00	\$6,297.08
plus charges to be billed		\$250.00	\$6,450.00
less payments received		\$0.00	\$0.00
ending balance		\$2,000.00	\$12,747.08
receivables net change		\$250.00	\$6,450.00
over/short		day	m-t-d
calculated		\$0.00	\$0.00
statistics		day	m-t-d
total rooms:	120		
occupied:	32	percent occupancy:	26.67%
available:	88	average daily rate:	\$137.57
out of service:	0		\$125.09
cleaned today:	33	agent commissions:	\$0.00
occupied yesterday:	30	bank deposit:	\$100.00
cleaned/not rented:	3		\$1,300.00

TWENTY-FIRST CENTURY HOTEL SYSTEMS

Housekeeping Schedule

twenty-first century hotel management system
housekeeping schedule

date: 6/13/2005
time: 4:30 PM

room number	room status	number people	check out date	next scheduled check in date	room condition
100	vacant/available				Dirty
101	occupied	2	6/15/2005	7/29/2005	Dirty
102	vacant/available				Dirty
103	vacant/available				Dirty
108	vacant/available			9/28/2005	Dirty
109	occupied	1	6/21/2005		Dirty
110	occupied	2	6/14/2005	7/10/2005	Dirty
111	occupied	2	6/19/2005		Dirty
112	vacant/available			8/25/2005	Dirty
114	occupied	1	6/20/2005	8/21/2005	Dirty
115	occupied	2	6/20/2005		Dirty
119	occupied	1	6/22/2005		Dirty
120	occupied	2	6/16/2005	7/10/2005	Dirty
121	occupied	2	6/19/2005	8/9/2005	Dirty
122	vacant/available				Dirty
123	vacant/available				Dirty
124	vacant/available				Dirty
125	occupied	2	6/16/2005		Dirty
127	vacant/available				Dirty
129	vacant/available				Dirty

TWENTY-FIRST CENTURY HOTEL SYSTEMS
Work Order Form

twenty-first century hotel management system
property maintenance work order

date: 6/13/2005
time: 5:44 PM

work order	99665	status:	<input type="radio"/> open
room number:	110	reported by:	Corey
problem:	A Air Conditioning/Heating		
description:	Guest in room 110 complained that the air conditioner is blowing hot air		
date reported:	06/13/2005	date completed:	
time reported:	5:41:47 PM	time completed:	
estimated hours:	2.00	actual hours:	0.00

TWENTY-FIRST CENTURY HOTEL SYSTEMS

Work Order Status Report

twenty-first century hotel management system
 work order status summary
 reported from 01/01/2005 to 06/13/2005

date: 6/13/2005
 time: 5:45 PM

work number	problem description	room number	work order status	date reported	date completed
99698	X Remodel Room	153	O open	03/28/2005	
99700	X Remodel Room	253	C complete	03/28/2005	04/25/2005
99701	X Remodel Room	261	C complete	03/28/2005	03/28/2005
99703	A Air Conditioning/Heating	234	C complete	03/28/2005	03/28/2005
99704	A Air Conditioning/Heating	234	C complete	03/28/2005	03/28/2005
99705	B Plumbing/Bath Tubs	105	C complete	03/28/2005	03/28/2005
99706	B Plumbing/Bath Tubs	105	C complete	03/28/2005	
99707	C Carpet	108	C complete	03/28/2005	
99716	X Remodel Room	147	O open	03/28/2005	
99685	T Plumbing/Toilet	239	O open	04/04/2005	
99675	F Furniture	127	P pending	04/10/2005	
99676	E Electrical	206	P pending	04/10/2005	
99677	T Plumbing/Toilet	203	P pending	04/10/2005	
99678	T Plumbing/Toilet	248	P pending	04/10/2005	
99679	T Plumbing/Toilet	216	P pending	04/10/2005	
99680	T Plumbing/Toilet	204	P pending	04/10/2005	
99681	T Plumbing/Toilet	120	C complete	04/10/2005	
99684	S Plumbing/Shower	129	C complete	04/10/2005	
99673	L Lock/Change	234	O open	04/25/2005	
99672	S Plumbing/Shower	106	C complete	04/27/2005	05/02/2005
99667	L Lock/Change	120	C complete	05/01/2005	05/02/2005
99669	L Lock/Change	120	C complete	05/01/2005	05/02/2005
99670	E Electrical	217	C complete	05/01/2005	05/07/2005
99671	T Plumbing/Toilet	217	C complete	05/01/2005	05/04/2005
99665	A Air Conditioning/Heating	110	O open	06/13/2005	

TWENTY-FIRST CENTURY HOTEL SYSTEMS

Preventive Maintenance Schedule

twenty-first century hotel management system **date:** 6/13/2005
 preventive maintenance schedule **time:** 6:06 PM
 from 07/01/2005 to 07/15/2005

room number	activity code	preventive maintenance description	frequency (days)	last date performed	next date due
100	SC	Shampoo Carpet	90	04/01/2005	07/01/2005
101	SC	Shampoo Carpet	90	04/01/2005	07/01/2005
102	SC	Shampoo Carpet	90	04/01/2005	07/01/2005
103	SC	Shampoo Carpet	90	04/01/2005	07/01/2005
104	SC	Shampoo Carpet	90	04/01/2005	07/01/2005
105	SC	Shampoo Carpet	90	04/01/2005	07/01/2005
106	SC	Shampoo Carpet	90	04/01/2005	07/01/2005
107	SC	Shampoo Carpet	90	04/01/2005	07/01/2005
108	SC	Shampoo Carpet	90	04/01/2005	07/01/2005
109	SC	Shampoo Carpet	90	04/01/2005	07/01/2005
110	SC	Shampoo Carpet	90	04/01/2005	07/01/2005
111	SC	Shampoo Carpet	90	04/01/2005	07/01/2005
121	BS	Bug Spray	30	06/05/2005	07/05/2005
122	BS	Bug Spray	30	06/05/2005	07/05/2005
123	BS	Bug Spray	30	06/05/2005	07/05/2005
124	BS	Bug Spray	30	06/05/2005	07/05/2005
125	BS	Bug Spray	30	06/05/2005	07/05/2005
126	RM	Rotate Mattress	30	06/07/2005	07/07/2005
127	RM	Rotate Mattress	30	06/07/2005	07/07/2005
128	RM	Rotate Mattress	30	06/07/2005	07/07/2005
129	RM	Rotate Mattress	30	06/07/2005	07/07/2005
130	RM	Rotate Mattress	30	06/07/2005	07/07/2005
112	AC	Change A/C filter	90	04/10/2005	07/10/2005
113	AC	Change A/C filter	90	04/10/2005	07/10/2005
114	AC	Change A/C filter	90	04/10/2005	07/10/2005
115	AC	Change A/C filter	90	04/10/2005	07/10/2005
116	AC	Change A/C filter	90	04/10/2005	07/10/2005
117	AC	Change A/C filter	90	04/10/2005	07/10/2005
118	AC	Change A/C filter	90	04/10/2005	07/10/2005
119	AC	Change A/C filter	90	04/10/2005	07/10/2005
120	AC	Change A/C filter	90	04/10/2005	07/10/2005

TWENTY-FIRST CENTURY HOTEL SYSTEMS
Daily Management Report

twenty-first century hotel management system
 daily management report
 for 06/12/2005

date: 6/13/2005
 time: 5:34 PM

date	room revenue	room tax	phone revenue	rooms rented	occupancy percentage	average daily rate
06/01/2005	\$643.85	\$32.19	\$0.00	6	4.918%	\$107.31
06/02/2005	\$892.85	\$44.64	\$0.00	8	6.557%	\$111.61
06/03/2005	\$1,417.85	\$70.89	\$0.00	11	9.016%	\$128.90
06/04/2005	\$1,627.74	\$81.39	\$0.00	14	11.475%	\$116.27
06/05/2005	\$1,902.74	\$95.14	\$0.00	16	13.115%	\$118.92
06/06/2005	\$2,092.59	\$104.63	\$0.00	19	15.574%	\$110.14
06/07/2005	\$2,512.49	\$125.62	\$0.00	21	17.213%	\$119.64
06/08/2005	\$2,512.49	\$125.62	\$0.00	21	17.500%	\$119.64
06/09/2005	\$2,887.44	\$144.37	\$0.00	24	20.000%	\$120.31
06/10/2005	\$3,672.29	\$183.61	\$0.00	27	22.500%	\$136.01
06/11/2005	\$4,082.19	\$204.11	\$0.00	30	25.000%	\$136.07
06/12/2005	\$4,402.09	\$220.10	\$0.00	32	26.667%	\$137.57
totals	\$28,646.61	\$1,432.33	\$0.00	229	15.750%	\$125.09

TWENTY-FIRST CENTURY HOTEL SYSTEMS
Monthly Management Report

twenty-first century hotel management system
 monthly management report
 for 04/30/2005

date: 6/13/2005
 time: 5:35 PM

month/year	room revenue	room tax	phone revenue	rooms rented	occupancy percentage	average daily rate
01/2005	\$14,694.58	\$691.83	\$38.06	476	12.796%	\$30.87
02/2005	\$15,942.65	\$782.35	\$28.43	440	12.991%	\$36.23
03/2005	\$25,757.46	\$1,237.45	\$180.93	647	17.863%	\$39.81
04/2005	\$19,700.39	\$978.45	\$72.97	478	13.278%	\$41.21
totals	\$76,095.07	\$3,690.08	\$320.39	2,041	14.244%	\$37.28

TWENTY-FIRST CENTURY HOTEL SYSTEMS

Weekly Labor Report

twenty-first century hotel management system
 weekly labor report
 for week ending 06/11/2005

date: 6/13/2005
 time: 8:23 PM

employee name	id code	06/05 Sun	06/06 Mon	06/07 Tue	06/08 Wed	06/09 Thu	06/10 Fri	06/11 Sat	total hours
Corey A Hodnett	Corey	8.34	7.92	8.58	10.15	8.34	8.25	9.10	60.68
Deborah L. Matthews	deborah	7.50	7.67	5.95	8.80	7.92	7.50	7.92	53.26
Judy C Klosterman	judy	8.11	7.78	7.69	7.78	7.90	6.84	7.79	53.89
Katie W White	katie	8.11	7.70	8.09	8.19	7.87	7.70	7.70	55.36
Michelle T Smith	michelle	7.87	8.12	8.15	8.50	8.60	8.00	0.00	49.24
Richard A Meyer	richard	0.00	8.10	8.20	8.30	8.40	8.50	0.00	41.50
Sheila R Gammage	sheila	0.00	0.00	10.12	8.20	7.75	8.99	8.50	43.56
Susan B Reynolds	susan	7.70	0.00	0.00	8.25	7.78	8.15	8.20	40.08
totals		47.63	47.29	56.78	68.17	64.56	63.93	49.21	397.57

TWENTY-FIRST CENTURY HOTEL SYSTEMS
Aged Receivables Report

twenty-first century hotel management system
 company/group aged receivables report
 as of 06/12/2005

date: 6/13/2005
 time: 5:38 PM

company/group code	name	0 - 30 days	31 - 60 days	61 - 90 days	over 90 days	total
AMEX	American Express Card	\$800.00	\$0.00	\$0.00	\$0.00	\$800.00
DINE	Diners Club	\$500.00	\$0.00	\$0.00	\$0.00	\$500.00
DISC	Discover Card	\$200.00	\$0.00	\$0.00	\$0.00	\$200.00
MC	Master Card	\$250.00	\$0.00	\$0.00	\$0.00	\$250.00
VISA	Visa Card	\$250.00	\$0.00	\$0.00	\$0.00	\$250.00
totals		\$2,000.00	\$0.00	\$0.00	\$0.00	\$2,000.00

TWENTY-FIRST CENTURY HOTEL SYSTEMS
Company Billing Statements

twenty-first century hotel management system
 company/group billing statement

date: 6/14/2005
 time: 7:42 AM

bill to account: TFC	Twenty-First Century P.O. Box 1419 Santa Barbara CA 93102		
		billing period: 06/01/2005 thru 06/14/2005	
		previous balance	\$0.00
		total charges for the period	\$597.53
		less payments received	\$0.00
		balance due	\$597.53
guest id: TFC 50613124		from 6/13/2005 to 6/14/2005	guest: Mary Swenson
	date	description	amount
	6/13/2005	Phone Charge	\$33.30
	6/13/2005	Room Charge	\$158.46
	6/13/2005	Room Tax	\$7.92
	6/13/2005	Sales Tax	\$11.09
		total	\$210.77
guest id: TFC 50613126		from 6/13/2005 to 6/14/2005	guest: Joan Francis
	date	description	amount
	6/13/2005	Phone Charge	\$18.40
	6/13/2005	Room Charge	\$153.96
	6/13/2005	Room Tax	\$7.70
	6/13/2005	Sales Tax	\$10.78
		total	\$190.83
guest id: TFC 50613128		from 6/13/2005 to 6/14/2005	guest: Barbara Wolf
	date	description	amount
	6/13/2005	Phone Charge	\$23.50
	6/13/2005	Room Charge	\$153.96
	6/13/2005	Room Tax	\$7.70
	6/13/2005	Sales Tax	\$10.78
		total	\$195.93

TWENTY-FIRST CENTURY HOTEL SYSTEMS
Business By Source

twenty-first century hotel management system **date:** 6/13/2005
 marketing information report **time:** 3:34 PM
 business by source
 from 01/01/2005 to 05/31/2005

source code	description	number of rooms	number of guests	room nights	average room rate	room revenue	total revenue
AD	Advertisement	17	34	68	\$31.68	\$917.00	\$1,106.41
AR	Advance Reservation	96	154	488	\$36.75	\$18,849.94	\$19,716.10
CR	Central Reservations	8	17	9	\$42.69	\$392.50	\$439.60
RG	Repeat Guest	20	28	84	\$30.71	\$1,289.00	\$1,392.01
WI	Walk In	1740	2650	1987	\$41.00	\$81,957.05	\$92,502.66
totals		1,881	2,883	2,636	\$36.57	\$103,405.	\$115,156.

TWENTY-FIRST CENTURY HOTEL SYSTEMS

Business By State

twenty-first century hotel management system
 marketing information report
 business by state
 from 01/01/2005 to 05/31/2005

date: 6/13/2005
 time: 4:19 PM

state code	description	number of rooms	number of guests	room nights	average room rate	room revenue	total revenue
	Unknown State	6	10	8	\$37.62	\$345.60	\$395.34
AL	Alabama	30	38	21	\$41.65	\$1,300.48	\$1,476.54
AZ	Arizona	2	2	2	\$39.95	\$79.90	\$89.50
CA	California	19	24	102	\$31.91	\$2,519.77	\$2,809.06
CO	Colorado	4	8	4	\$42.45	\$169.80	\$190.18
DC	District of Columbia	1	2	1	\$39.95	\$39.95	\$44.74
DE	Delaware	2	4	2	\$33.95	\$67.90	\$76.05
FL	Florida	303	459	320	\$38.94	\$14,359.13	\$16,284.24
GA	Georgia	508	706	1080	\$40.22	\$41,252.18	\$44,702.22
IA	Iowa	6	11	5	\$37.45	\$224.70	\$251.68
IL	Illinois	78	126	80	\$38.86	\$3,763.19	\$4,292.63
IN	Indiana	94	158	93	\$39.65	\$3,723.40	\$4,200.91
KS	Kansas	4	7	4	\$38.70	\$119.85	\$144.24
KY	Kentucky	75	114	68	\$39.74	\$3,015.26	\$3,444.04
MA	Massachusetts	3	5	3	\$41.62	\$124.85	\$139.83
MD	Maryland	3	4	2	\$36.62	\$109.86	\$123.04
ME	Maine	4	8	4	\$37.45	\$149.80	\$177.79
MI	Michigan	183	303	185	\$38.66	\$7,649.21	\$8,620.30
MN	Minnesota	27	41	23	\$38.25	\$868.30	\$1,048.05
MO	Missouri	46	76	37	\$40.11	\$1,775.06	\$2,016.56
MS	Mississippi	2	2	1	\$39.95	\$79.90	\$89.50
NC	North Carolina	31	37	58	\$36.69	\$2,126.06	\$2,381.27
NH	New Hampshire	2	4	2	\$38.95	\$77.91	\$87.26
NJ	New Jersey	3	5	3	\$37.29	\$111.87	\$125.29
NY	New York	12	21	80	\$29.87	\$983.66	\$1,173.92
OH	Ohio	120	179	105	\$63.03	\$4,671.28	\$5,240.79
ON	Ontario	141	249	144	\$36.87	\$5,284.76	\$6,068.56
OR	Oregon	5	7	12	\$38.55	\$470.40	\$526.86
PA	Pennsylvania	8	14	33	\$35.95	\$1,006.40	\$1,127.17
SC	South Carolina	14	18	14	\$39.24	\$532.06	\$608.51
TN	Tennessee	89	152	84	\$39.34	\$4,175.82	\$4,683.79
TX	Texas	7	7	9	\$39.66	\$312.60	\$350.14
VA	Virginia	10	15	13	\$37.45	\$479.35	\$538.65
WI	Wisconsin	32	57	29	\$38.29	\$1,150.59	\$1,289.64
WV	West Virginia	4	6	3	\$38.70	\$154.80	\$173.08
WY	Wyoming	3	4	2	\$43.28	\$129.85	\$165.44
totals		1,881	2,883	2,636	\$39.08	\$103,405.	\$115,156.

TWENTY-FIRST CENTURY HOTEL SYSTEMS
Business By Travel Agent

twenty-first century hotel management system
 marketing information report
 business by travel agent
 from 01/01/2005 to 05/31/2005

date: 6/13/2005
 time: 4:20 PM

travel agent id	name	number of rooms	number of guests	room nights	average room rate	room revenue	total revenue
	No Travel Agent	1795	2741	2419	\$40.52	\$97,472.66	\$108,673.79
000000000	Expedia.com	23	34	144	\$47.69	\$3,214.00	\$3,441.95
000000000	Hotels.com	21	27	19	\$40.52	\$885.93	\$992.27
000000000	Carlson Travel Network	21	38	18	\$40.09	\$881.09	\$989.71
000000000	Sunset Travel	21	43	36	\$38.76	\$951.82	\$1,059.07
totals		1,881	2,883	2,636	\$41.52	\$103,405.	\$115,156.

TWENTY-FIRST CENTURY HOTEL SYSTEMS

Frequent Guest Report

		twenty-first century hotel management system						date: 6/13/2005	
		frequent guest report						time: 4:27 PM	
		from 01/01/2005 to 05/31/2005							
		folio number	arrival date	departure date	number stays	number nights	room rate	room revenue	total revenue
	total for Gregory Mullinax				1	0	\$34.95	\$34.95	\$39.15
Richard	R Mullinax	50318118	03/18/2005	03/19/2005	1	1	\$34.95	\$34.95	\$39.14
	total for Richard R Mullinax				1	1	\$34.95	\$34.95	\$39.14
Daniel	C Pence	50320146	03/20/2005	03/20/2005	1	0	\$39.95	\$39.95	\$44.75
		50320152	03/20/2005	03/20/2005	1	0	\$39.95	\$39.95	\$44.75
	total for Daniel C Pence				2	0	\$39.95	\$79.90	\$89.50
Dr. Mel	Pence	50321110	03/21/2005	03/23/2005	1	2	\$34.95	\$69.90	\$74.79
	total for Dr. Mel Pence				1	2	\$34.95	\$69.90	\$74.79
Mel	Pence	50307104	03/07/2005	03/10/2005	1	3	\$34.95	\$104.85	\$117.42
		50307110	03/07/2005	03/11/2005	1	4	\$34.95	\$139.80	\$156.58
		50314110	03/14/2005	03/18/2005	1	4	\$34.95	\$139.80	\$156.58
		50314116	03/14/2005	03/18/2005	1	4	\$34.95	\$139.80	\$146.90
		50321120	03/21/2005	03/23/2005	1	2	\$34.95	\$69.90	\$74.79
	total for Mel Pence				5	17	\$34.95	\$594.15	\$652.26
Melvin	Pence	41109123	11/09/2004	11/12/2004	1	3	\$29.95	\$29.95	\$36.24
		41109125	11/09/2004	11/12/2004	1	3	\$29.95	\$29.95	\$36.24
	total for Melvin Pence				2	6	\$29.95	\$59.90	\$72.47
Howard	B Siler	50105107	01/05/2005	01/06/2005	1	1	\$34.95	\$34.95	\$39.15
		50202118	02/02/2005	02/03/2005	1	1	\$34.95	\$34.95	\$39.14
	total for Howard B Siler				2	2	\$34.95	\$69.91	\$78.29
Howard	Siler	50411116	04/11/2005	04/12/2005	1	1	\$34.95	\$34.95	\$39.15
		50411118	04/11/2005	04/13/2005	1	2	\$34.95	\$69.90	\$78.29
		50418118	04/18/2005	04/20/2005	1	2	\$34.95	\$69.90	\$78.28
		50425118	04/25/2005	04/27/2005	1	2	\$34.95	\$69.90	\$78.29
		50502118	05/02/2005	05/04/2005	1	2	\$34.95	\$69.90	\$78.29
	total for Howard Siler				5	9	\$34.95	\$314.55	\$352.29